

ABSTRACT OF THE DISCLOSURE

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An apparatus and method for processing vehicle information and/or vehicle maintenance information, including a memory device for storing vehicle diagnostic information, vehicle repair information, vehicle maintenance information, or vehicle servicing information, a receiver for receiving information regarding a vehicle problem, a vehicle malfunction, or a vehicle state of disrepair, wherein the information is transmitted to the receiver from a communication device located remote from the vehicle, a processing device located remote from the vehicle and remote from the communication device, wherein the processing device processes the information regarding the vehicle problem, vehicle malfunction, or vehicle state of disrepair, and generates a diagnostic report, repair report, maintenance report, or servicing report, and a transmitter for transmitting the diagnostic report, repair report, maintenance report, or servicing report, to the communication device.